



**TATRA HOTEL\*\*\***

**WELCOME, spol. s r. o.**  
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## **Cancellation policy**

Any booking is possible to be cancelled only in written form. For purpose of cancellation fee the date of sending the cancellation is decisive. For the cancellation of booking the following cancellation policy will be applied:

- Cancellation without any fees – 28 and more days before booked arrival date, or cancellation due to diseases, important personal obstacles, or due to force majeure
- Cancellation within 27 – 18 days before booked arrival date: fee in the high of 15% of predicted price
- Cancellation within 17 – 5 days before booked arrival date: fee in the high of 30% of predicted price
- Cancellation within 4 – 2 days before booked arrival date: fee in the high of 50% of predicted price
- Cancellation on booked arrival date, or “no shows” : fee in the high of 100% of predicted price

Hotel accepts the changes in amount of 10% of booked capacity.

Cancellation fee will be automatically charged from received advance and the client will receive back the difference of both sums

Cancellation policy comes into force on September 1<sup>st</sup> 2023.

Mgr. Martin Štupák  
Hotel director